

# ComfortStar®

## LIMITED WARRANTY

9000 – 24000 BTU – Diamond Series Mini-Split System

**CARAT09/12CA/CD – CARAT18/24CD**

ComfortStar USA warrants that the Condensing Unit Product and Coils conforms to the manufacturer's specifications, and will be free of defects in material and workmanship under normal use and maintenance, as listed and described below:

- To the original registered owner and his or her spouse ("owner"), all parts are warranted for a period of two (2) years from the date of purchase except as provided below.
- To the original registered owner and his or her spouse ("owner"), the compressor is warranted for a period of seven (7) years from the date of purchase except as provided below
- To the original registered owner, the remote control unit is warranted for a period of 90 days from the date of purchase.

If the above unit is installed in a commercial application then all parts are warranted for a period of one (1) year, and the remote is warranted for a period of 30 days.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies, and NO warranty is offered by ComfortStar USA to any unit ordered over the internet, or if the product is installed by any person other than a state certified or licensed contractor.

This warranty period begins on the date of the original installation. If the date cannot be verified, the warranty period begins four (4) months from the date of manufacture.

ComfortStar USA's only responsibility, and your only remedy with this warranty, is that ComfortStar will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a ComfortStar USA distributor, by a state certified or licensed contractor. The replacement part given under this warranty is only warranted for the unexpired portion of the warranty applying to the original part that was replaced. All remote controls must be returned to the factory for warranty replacement.

This warranty does not cover any labor, freight, or any other cost associated with the repair, replacement, service, or operation of the unit.

These warranties are in lieu of all other express warranties.

Owner Name: \_\_\_\_\_

Address of Installation: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Installing Contractor: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

**All Implied warranties, including but not limited to warranty of merchantability and fitness for particular purpose, are limited to the duration of this warranty.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

**IN NO EVENT, WILL COMFORTSTAR USA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

ComfortStar USA is not responsible for:

1. Normal maintenance as described in the installation manual, such as cleaning filters, replacing filters, lubrication, cleaning of coils, and any other routine maintenance.
2. Damage as a result from flood, fire, winds, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of ComfortStar USA.
3. Damage or repairs performed as a result of faulty installation or application of product.
4. Use of components and/or accessories not compatible or intended for use with this unit.
5. Products installed outside of the USA or Canada.
6. Parts not supplied by ComfortStar USA.
7. Failure to start due to interruption and/or inadequate electrical service, or electrical spikes caused by local utilities.
8. Damage or repairs caused by any improper use, maintenance, operation, or servicing.
9. Any damage caused by frozen or broken water pipes in the event of an equipment failure.
10. Any change in the appearance of the unit that does not affect the performance of the product.
11. Improper matching of Mini-Split Components.
12. Removal from site of protective material or packaging.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state, or province to province.

Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Installation Date: \_\_\_\_\_

**For Service or Technical Assistance, contact:  
YOUR INSTALLING CONTRACTOR**

For Further Information about this warranty, contact:

ComfortStar USA  
12201 NW 107<sup>th</sup> Ave, Medley FL, 33178  
1-866-591-9898