

ComfortStar®

LIMITED WARRANTY

2-5 Ton – Packaged Air Conditioners & Heat Pumps

MEL / MEH Series – 13+ SEER Product

ComfortStar® USA warrants that this heating or air conditioning unit conforms to the manufacturers specifications, and will be free of defects in material and workmanship under normal use and maintenance, as listed and described below:

- To the original registered owner and his or her spouse (“owner”), the **compressor** is warranted for a period of TEN (10) years, **all other parts** are warranted for a period of FIVE (5) years, or for so long as the owner owns the home in which the unit was originally installed (whichever ends first), except as provided below.
- The above warranty applies only if:
 - The unit is installed in an owner-occupied, single family residence, and
 - The unit is properly registered with ComfortStar USA, online or via US Mail, within 60 days after the original installation. To register, follow the instructions found at www.comfortstarusa.com.
- If the above warranty does not apply or registration procedure is not followed, then the **compressor** is warranted for a period of FIVE (5) years, **all other parts** in the product are warranted for a period of FIVE (5) years.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies, and NO warranty is offered by ComfortStar® USA to any unit ordered over the internet, or if the product is installed by any person other than a state certified or licensed contractor.

This warranty period begins on the date of the original installation verified by purchase invoice. If the date cannot be verified, the warranty period begins four (4) months from the date of manufacture.

ComfortStar® USA’s only responsibility, and your only remedy with this warranty, is that ComfortStar® will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the inoperative part must be returned to a ComfortStar® USA distributor, by a state certified or licensed contractor. The replacement part given under this warranty is only warranted for the unexpired portion of the warranty applying to the original part that was replaced.

In no event does this warranty cover replacement of the entire unit or system.

This warranty does not cover any labor, freight, or any other cost associated with the repair, replacement, service, or operation of the unit.

Owner Name: _____

Address of Installation: _____

City: _____ State: _____ Zip: _____

These warranties are in lieu of all other expressed warranties.

All Implied warranties, including but not limited to warranty of merchantability and fitness for particular purpose, are limited to the duration of this warranty. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

IN NO EVENT, WILL COMFORTSTAR® USA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.

ComfortStar® USA, or any of its subsidiaries, are not responsible for:

1. Normal maintenance as described in the installation manual, such as cleaning filters, replacing filters, lubrication, cleaning of coils, and any other routine maintenance.
2. Damage as a result from flood, fire, winds, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of ComfortStar® USA.
3. Damage or repairs performed as a result of faulty installation or application of product.
4. Use of components and/or accessories not compatible or intended for use with this unit.
5. Products installed outside of the USA or Canada.
6. Parts not supplied by ComfortStar® USA.
7. Failure to start due to interruption and/or inadequate electrical service, or electrical spikes caused by local utilities.
8. Damage or repairs caused by any improper use, maintenance, operation, or servicing.
9. Any damage caused by frozen or broken water pipes in the event of an equipment failure.
10. Any change in the appearance of the unit that does not affect the performance of the product.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state, or province to province.

Installing Contractor: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ FAX: _____

Model #: _____ Serial #: _____

Installation Date: _____

For Further Information about this warranty, contact:

ComfortStar® USA

12201 NW 107th Ave, Medley FL, 33178

FOR SERVICE -- CALL YOUR INSTALLING CONTRACTOR